



People of Faith. Helping People in Need.

Annual Report

Fiscal Year 2019

A Word from Our Leaders

A father loses his job and can no longer provide a home for his wife and four children. A senior can't stretch her meager monthly check to pay her electricity bill. A refugee family arrives at the airport, bewildered after escaping horrific violence in their homeland. Then, Catholic Charities provides food, financial assistance for rent and utilities, a welcoming presence.

These are real examples of how Catholic Charities serves God's children. Called to be the hands and feet of Christ, we provide help so people can regain self-sufficiency and live with dignity. During the past year, Catholic Charities touched more than 97,000 lives through our network of social service programs. We are guided by the Catholic faith to serve people of all beliefs: one human family, each and every person precious in our Father's eyes.

Catholic Charities provides help and hope to people in need because you walk at our side. We are grateful to our donors, partners and friends who follow this moral and spiritual imperative: "...in so far as you did this to one of the least of these brothers of mine, you did it to me." Thank you for joining us in our mission.

In the peace of Christ,

Kevin K. Rech
Kevin K. Rech
Board Chair

Cynthia N. Colbert
Cynthia N. Colbert, MSW
President and CEO

Faces of Hope



Fourth-grader Say Wah Eh learns American cultural practices through the **Refugee Resettlement Program's** after school sessions. Her family

escaped persecution in Burma and lived in a refugee camp in Thailand before coming to America.

The Garcia family, with four children in all, walked to the **Mamie George Community Center** in Richmond for help, using a

makeshift stroller. They left with food, financial assistance and a new stroller for the baby.



This mother writes about parenting education classes at **Blessed Beginnings**: "My husband attended the parenting classes in order to learn the same way I did. The situation has united us more and brought more tranquility to our home."



Third Ward resident Charlett Glenn, 70, had a history of self-sufficiency until health problems depleted her finances. The **Senior Program** helped her with house repairs, a new heater-air conditioner and other assistance for a more livable home.



FY 2019 By the Numbers

97,239

LIVES IMPACTED IN FY 2019

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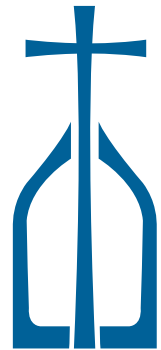


6,627*
Christmas Gift Program

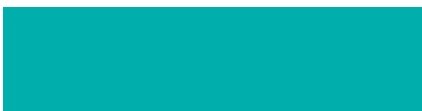
90.6%
clients in poverty



31,717
volunteer hours served
by 3,531 volunteers



16,461
attended presentations or workshops



69,806
served through food
pantries and food fairs



1,329,182
pounds of groceries
were distributed at
our food pantries

PROGRAM HIGHLIGHTS

CHILDREN



265

children served in St. Michael's
Homes for Children



603

individuals received pregnancy
and parenting services



434

children participating in Refugee
Resettlement After School Program



971

in-school counseling sessions
for 114 children

REFUGEES & IMMIGRANTS



421

refugees increased their self-
sufficiency through employment



11,292

immigrants received support
services



5,842

individuals attended citizenship
workshops or outreach events



3,776

immigration petitions filed

FAMILIES



54,043

individuals served through our
food pantries



6,329

counseling sessions attended
by 750 individuals



\$1,237,611

financial assistance provided
for rent, utilities and other
emergency needs



1,069

individuals received disaster
recovery services

SENIORS, VETERANS & OTHERS



1,046

seniors receiving services or
enrolled in activity programs



25,894

meals enjoyed by seniors
at Patty's Cafe



72

women veterans provided with
shelter at the Villa Guadalupe



220

women veterans and their
dependents enrolled in programs

*duplication between programs

Fiscal Year High Notes



Catholic Charities took immediate action to help families separated following the “Zero Tolerance” immigration policy. Our **Cabrini Center for Immigrant Legal Assistance** found and contacted separated parents to let them know their children’s whereabouts and connected them with legal services. The **Refugee Resettlement Program** served families who were reunified months later.

With the help of 20 parishes and many other entities, the **Share Your Blessings** Christmas project distributed thousands of toys, household and holiday items to more than 6,600 families. Each year, hundreds of volunteers sort and prepare donations for low-income families who otherwise can’t afford Christmas presents for their children.



Volunteers contributed nearly 32,000 hours to help Catholic Charities serve people in need, like the 15,763 individuals who came to food fairs through the

Family Assistance Program at Guadalupe Center and at the Mamie George Community Center. Families leave food fairs with fresh produce and other nutritious items.



The **Disaster Recovery Program** moved into long-term recovery mode in the second year after Hurricane Harvey, in many cases helping people who were least able to return their lives to normal. In FY19, Catholic Charities provided \$10,113,264 in financial assistance to Harvey survivors.



Bishops from across Texas led parishioners and a contingent of Catholic Charities representatives at the State Capitol during the Texas Catholic Conference of Bishops **advocacy day at the 86th Texas Legislature**.



Catholic Charities received the **2019 Pinnacle Award** in the nonprofit category from the Better Business Bureau’s Awards for Excellence program. We also received accreditation once again from the national **Council on Accreditation**, a seal of excellence for all we do.

FY 2019 Financial Highlights



Fiscal Year ended June 30, 2019
(unaudited)

REVENUE

Government grants	\$25,064,313
Contributions	5,369,588
Archdiocesan contribution	902,500
United Way allocations	1,352,874
Special events, net of direct donor benefits	932,193
Program service fees and other	348,504
Investment return	329,092
Miscellaneous	62,040
Net Assets Released from Restrictions	7,629,433
Contributions in Kind	<u>2,856,225</u>

TOTAL REVENUE \$44,846,762

EXPENSES

PROGRAM SERVICES

Children and Family Services	\$7,782,613
Senior and Adult Services; Community Outreach	9,092,273
Parish Relations and Advocacy	35,017
Immigration and Refugee Services	11,057,159
Disaster Relief and Response	11,202,856
Housing Services	<u>1,262,625</u>

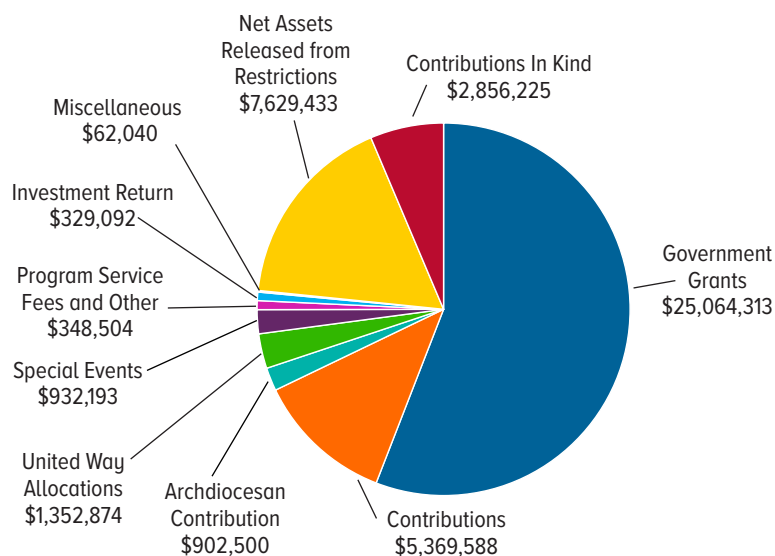
Total Program Services \$40,432,543

SUPPORTING SERVICES

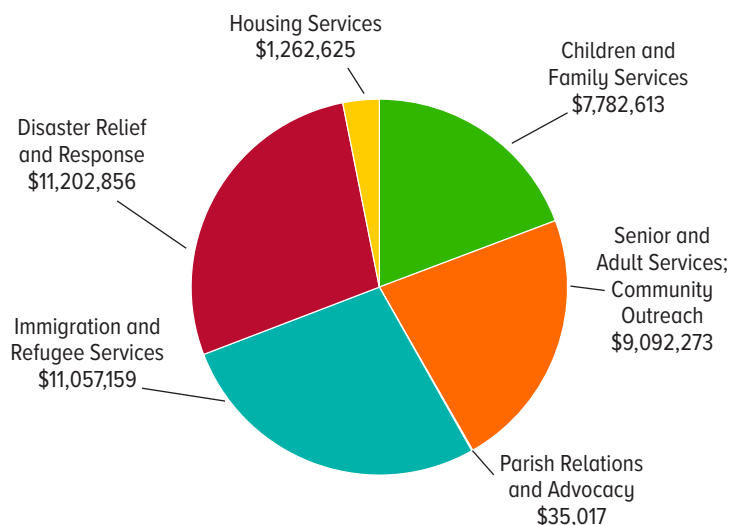
Management and General	\$2,485,886
Fundraising	<u>1,453,455</u>
Total Supporting Services	<u>3,939,341</u>

TOTAL EXPENSES \$44,371,884

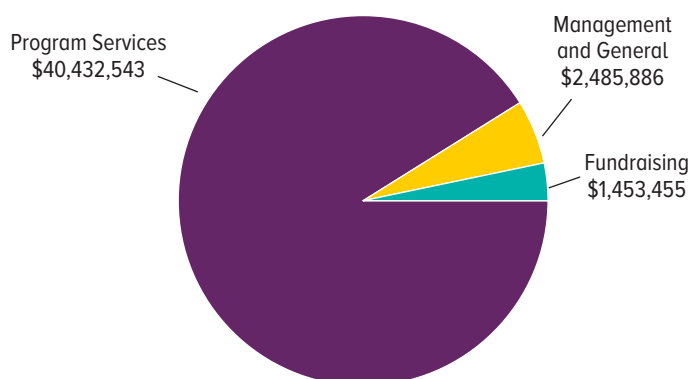
SOURCES OF SUPPORT: \$44,846,762



EXPENDITURES BY PROGRAM: \$40,432,543



EXPENSES BREAKDOWN: \$44,371,884



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Awards for Excellence
Pinnacle Winner
2019