

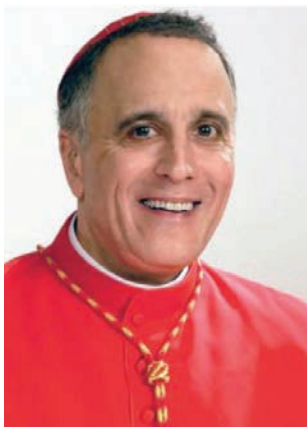


# ANNUAL REPORT

Fiscal Year 2021

 **Catholic Charities**  
ARCHDIOCESE OF GALVESTON-HOUSTON

People of Faith. Helping People in Need.



Dear Brothers and Sisters,

The needs throughout our Archdiocese have remained incredibly high as the pandemic and its many impacts stretch into a second year. Those who have been most effected socially and financially will have a long road to recovery, even after normalcy returns. Many of our most vulnerable neighbors are struggling now more than ever.

Poverty and hardship wear many faces, some you may even recognize. Your neighbor may be attending Catholic Charities' weekly food distributions. A co-worker may have needed financial assistance for the very first time when they were furloughed last year. A classmate of your child may have no air conditioning at home, because their family simply can't afford it.

During these unprecedented times, Catholic Charities stepped up to provide record breaking levels of services. Rent and utilities were paid, food was kept on tables, deliveries were made to vulnerable households, and countless other services were provided by our dedicated staff. All while ensuring and prioritizing the health and safety of those we serve.

Catholic Charities' work is only possible through the support of our donors, volunteers and other friends who have continued to generously give of their time, talent, and treasure to help our brothers and sisters in need. I am grateful for this support, which allows us to live out our faith and serve as the hands and feet of God during challenging times.

May God bless you and the good work of Catholic Charities of the Archdiocese of Galveston-Houston.

Sincerely yours in Christ,

+ *Daniel Cardinal DiNardo*

Daniel Cardinal DiNardo  
Archbishop of Galveston-Houston



Dear Friends,

Our community continued to face challenges in 2021, just as it did in 2020, as the COVID-19 pandemic persisted. The spring and summer brought some reprieve after a brutal winter. Winter Storm Uri left many without food or heat during a cold snap the likes of which we had not seen in decades.

The cruel nature of the pandemic is that its impact stretches far beyond the virus itself. Even those who have remained healthy have experienced devastating losses. Lost jobs, reduced hours and wages, and exhausted savings have left many unable to provide for themselves and their loved ones. More than 40% of our neighbors would be devastated by the loss of just one paycheck. To live with job insecurity for even one month is difficult, let alone 18 months.

Yet, even during these times when hope is hard to come by, the support of people like you reminds us that there is light at the end of the tunnel. Because of your generosity, we have broken service records that were set just one year ago. This includes providing more than 5.2 million pounds of food and \$3.2 million in financial assistance to more than 340,000 individuals in need. This is an amazing feat that was only possible with your help.

The last year has challenged us all, but we know God loves us, cares for us, and will see us through. Your support has changed lives and helped us at Catholic Charities live our vision to be people of faith helping people in need achieve self-sufficiency and live with dignity. Thank you to our donors, partners and friends who have joined our mission to serve those in need.

In the Peace of Christ,

*Ellen S. Ginty*

Ellen Ginty  
Board Chair

*Cynthia N. Colbert*

Cynthia N. Colbert, MSW  
President and CEO



# FY 2021

## By the Numbers

# 344,448

LIVES IMPACTED IN FY 2021 \*  
July 1, 2020 - June 30, 2021

\*duplication between programs



**92¢** of every dollar you gave went directly to children and families who need a helping hand

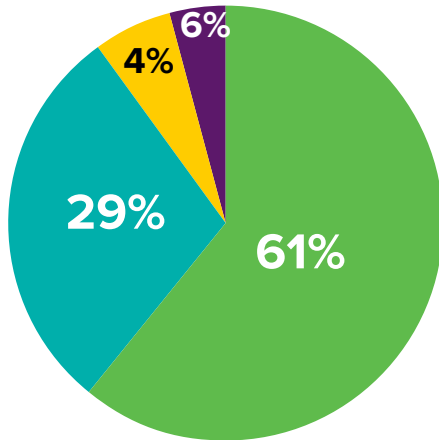
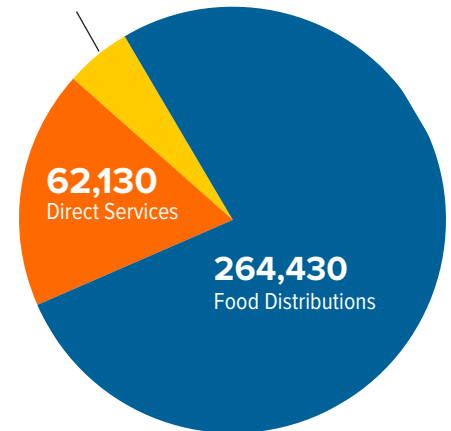


**23,571** volunteer hours;  
**3,601** volunteers

### INDIVIDUALS SERVED

**3,701**

Information and Referrals/Presentations



### CLIENTS BY IMPACT AREA

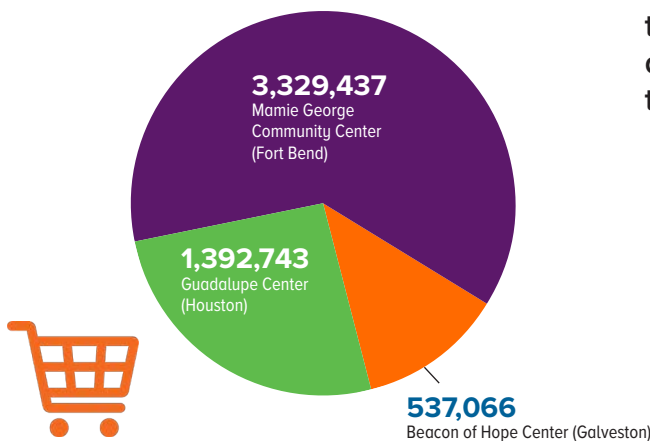
Nurture and Care for Children	4,400
Strengthen Families	43,724
Support Refugees and Immigrants	20,444
Promote Independence for Seniors, Veterans and Others	2,905

## BECAUSE OF YOU, 5.3 MILLION POUNDS OF FOOD WERE PROVIDED TO HUNGRY FAMILIES

struggling with lost jobs, lower wages and other financial effects of the pandemic

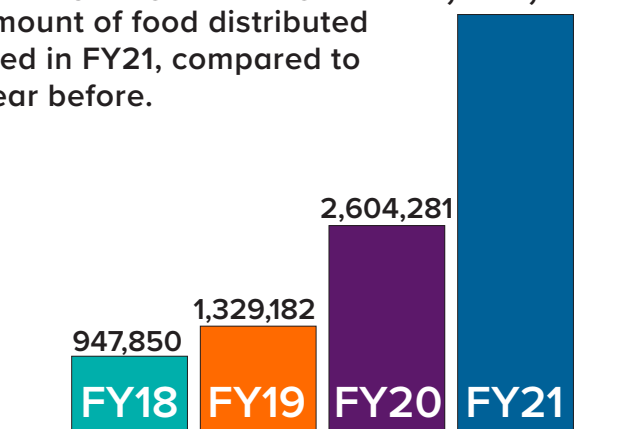
Catholic Charities quickly morphed into an emergency response agency as the COVID-19 pandemic unfolded. The most dramatic evidence of acute pandemic-related need is in food distribution. Beginning in March 2020, Catholic Charities converted our three primary food pantries into drive-through distribution centers, loading food into trunks in order to maintain safe social distance. Thanks to you and an incredible outpouring of support from volunteers, we were able to serve as many as a thousand families in a day.

### Our food pantries responded to community need



Thanks to your generous gifts, the amount of food distributed doubled in FY21, compared to the year before.

**5,281,170**



Food Distribution in Pounds



# A Year Unlike Any Other

*Because you walked by our side, Catholic Charities never missed a step in bringing help and hope to the most poor and vulnerable during the COVID-19 pandemic.*

Our 2021 fiscal year was truly a year like no other. The year started with an historic pandemic already in full swing, with any hopes of things quickly returning to normal already gone. Because of your support, our drive-through food distributions and emergency financial assistance programs were already hard at work as FY 2021 started, meeting the ever-increasing needs of the community.

**Overall, because of you, more than 340,000 individuals were served between July 2020 and June 2021! That's more people than we've ever served in a single fiscal year.**

Food and financial assistance continued to be the most important parts of our COVID response during FY21. Because of your support, **more than 5 million pounds of food** was provided to families in need with more than 81,000 visits to our food pantries and distributions.

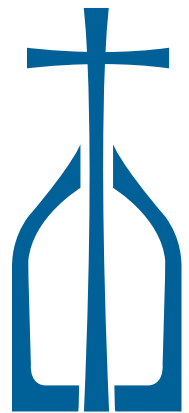
For many of us the impact of the pandemic has begun to ease, and life has begun to feel more normal. Catholic Charities is resuming in-person services, and we look forward to a continued increase in our in-person capacity.

For example, in June 2021, the Mamie George Community Center in Richmond re-opened its doors to welcome back vulnerable seniors who were eager to see their friends again while enjoying a nutritious meal together in Patty's Café.

But we know that challenges still loom ahead. New COVID variants, continuing social and economic impacts, and the end to special relief programs mean many families will continue to be vulnerable.



Because of you, Catholic Charities will continue to be here to turn hurt into hope through our network of life-changing programs for those in need during the hard times ahead.



## Help that Warmed Hearts During Winter Storm Uri

*Katia and Eduardo were already facing more than their share of worries before the severe winter weather in February 2021.*

*Katia had just given birth prematurely to their third child. With the little one still in the hospital, the brutal winter weather descended and left them stranded in their small apartment with no power and no water, trying to keep their children warm. Even worse, Eduardo lost a week's wages when his construction job was put on hold due to the weather.*

*Thanks to you, the family received help with rent so they wouldn't be evicted before the family could bring their new baby home.*

## Your Support Extended Our Capacity to Serve

Because you bolstered our agency's ability to help people in need, we were able to tackle two massive public projects during the pandemic.

- Harris County selected Catholic Charities to distribute **\$60 million** in direct assistance designated by Congress to **50,000** families who experienced adverse impact from the COVID-19 pandemic
- Harris County and the City of Houston recruited Catholic Charities to work with community partners to provide **\$55 million** in rental assistance to **15,268** households in FY 2021, with much more to follow in the next fiscal year.

# Look What You Made Possible!

You make possible a network of life-changing programs that work together to alleviate poverty. As people of faith, we help people in need to become self-sufficient and live with dignity. Our programs serve people of all ages and all beliefs throughout the greater Galveston-Houston area.

## CHILDREN



Blessed Beginnings program provided education and support to **3,601** mothers



**103** inner-city students received **mental health counseling** -- more than 80% showed improved symptoms, behavior and academic achievement



## FAMILIES

**772** families were provided with **housing assistance**, including emergency shelter and rapid re-housing



**8,733** households received **emergency rental or utility assistance**



**Disaster Recovery** program provided case management, financial assistance, and rebuild and repair services to **2,744** households



*Photo courtesy New York Times*

## REFUGEES AND IMMIGRANTS



**3,922** refugees were assisted with resettlement in Houston



**1,853** crime victims were provided with counseling, emergency shelter, financial assistance, and legal aid



**13,732** immigrants received information, assessments, and legal representation

## ADULTS



The **Senior Program** provided case management, home deliveries, and regular check-ins to **578** elderly clients

**259** women veterans were provided with short- and long-term housing, career and mental health support



Thanks to you, the 2021 fiscal year was one of many successes despite the ongoing challenges of the COVID-19 pandemic. We are proud of the work you have made possible, and thank you again for your generosity.

# FY 2021 Financial Highlights

Fiscal Year ended June 30, 2021  
(unaudited)

*Note: Includes activity from Houston-Harris County  
Emergency Rental Assistance Program, and Harris  
County COVID-19 relief project*

## REVENUE

Government grants	\$143,051,764
Contributions	4,393,046
Archdiocesan contribution	902,500
United Way allocations	787,268
Special events	1,613,803
Program service fees and other	524,566
Investment return	854,469
Miscellaneous	556,018
Net Assets Released from Restrictions	9,505,056
Contributions in Kind	10,848,605
PPP Revenue	<u>4,478,600</u>
<b>TOTAL REVENUE</b>	<b>\$177,515,695</b>

## EXPENSES

### PROGRAM SERVICES

Children and Family Services	\$139,278,000
Senior and Adult Services	2,443,187
Immigration and Refugee Services	12,377,217
Disaster Relief and Response	6,083,358
Housing Services	<u>3,694,500</u>

Total Program Services **\$163,876,262**

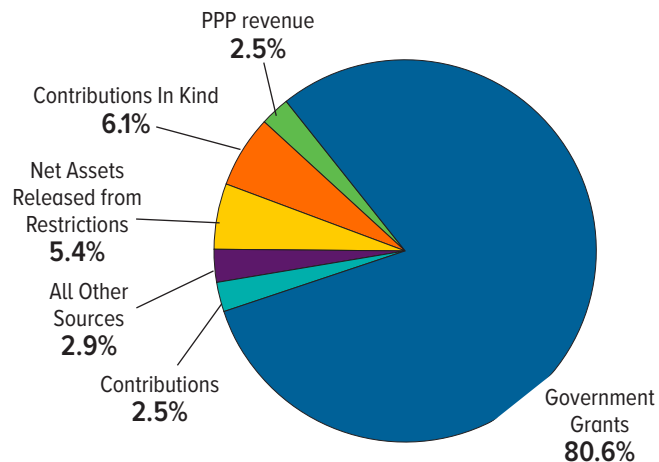
### SUPPORTING SERVICES

Management and General	\$3,145,650
Fundraising	<u>1,760,426</u>

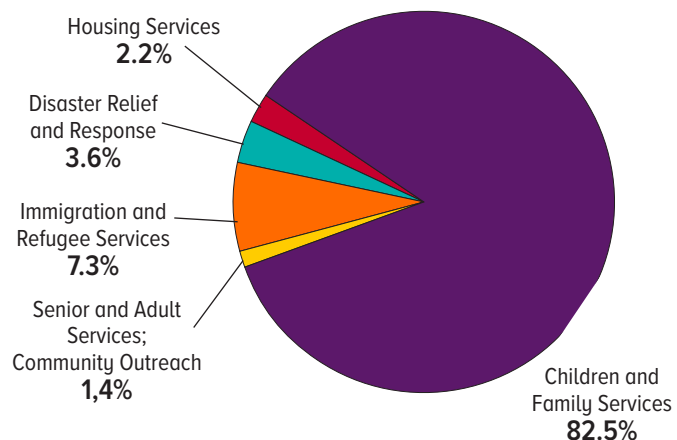
Total Supporting Services **\$4,906,076**

**TOTAL EXPENSES** **\$168,782,338**

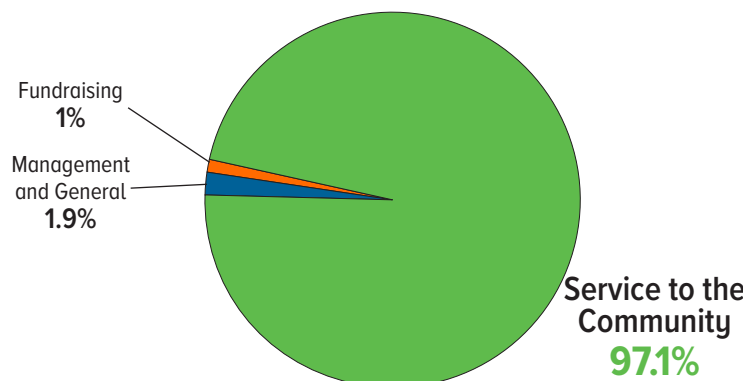
## SOURCES OF SUPPORT: \$177,515,695



## EXPENDITURES BY PROGRAM: \$163,876,262



## SUPPORT SERVICE EXPENDITURES: \$4,906,076



# We Thank Our FY21 Community Leadership

## Board of Directors 2020-2021

### Board of Directors

His Eminence  
Daniel Cardinal DiNardo  
*Archbishop*  
Ellen Ginty, *Board Chair*  
Steve Gilliland, *Vice Chair*  
Elizabeth Husseini, *Secretary*  
Gretchen Penny, *Treasurer*  
Kevin K. Rech, *Immediate Past Chair*  
Francois Bardi  
Alex Borlenghi  
David Doherty  
Alicia Freysinger  
John Gillespie  
Chuck Gremillion  
David E. Harvey, Jr.  
Tommy Hernandez  
Debbie Kemple  
Paul H. Layne  
Patrick Leung, Ph.D.  
Cheryl Malden  
Stan Marek, Jr.  
Jacqueline Moy  
William "Bill" Neeson, III  
Sr. Maureen O'Connell\*  
Gregory Phillips  
Gene Reed  
John Rossettie  
Fr. Reginald Samuels  
Mark Serice  
Jim Stevenson  
Susanne H. Sullivan  
Bichlan N. Thai  
R. Gregory Turner  
Rosaliz Ufret  
  
Cynthia N. Colbert, MSW  
President/CEO

### Advisory Board Houston Region

Most Rev. Italo Dell'Oro, CRS  
*Auxiliary Bishop*  
John (Jack) Allender  
Karina Amelang  
James E. Bashaw  
George H. Brueggeman, Jr.  
Bob Charlet  
Cynthia Cisneros  
Mary A. Cronin  
Marcy Duncan  
Joseph J. Earthman  
Nancy Z. Evetts  
Michael Fitzgerald  
Lisa Ganuchau  
Janice Jamail Garvis  
Sean Gorman  
Colin F. Hageney  
Lindsey Harris, M.D.  
Cecilia Heilmann  
Lution B. Hill  
John M. Kafka  
Albert Kasumaj  
Andrius Kontrimas  
Dennis M. Malloy  
Allyson Martin  
Sr. Carol Mayes, O.P.  
Michael W. Mengis  
Jacob Monty  
Roxann Neumann  
Jerry Nevlud  
Ginger Niemann  
Geraldo Olivo  
Marisa Reuter  
Mimi Ribeiro  
Laura M. Robertson  
Paul Schneidau  
Alice B. Smith  
John Steffes  
Stephanie Sullivan  
Laura Thompson  
Teresa Valderrama  
Jamie L. Vazquez  
Michael Villegas, CPA

### Advisory Board Fort Bend Region

John Gillespie, *Chair*  
Brock Akers  
Jan Bethancourt  
Ammie Blahuta  
Rich Chandler  
Shanda Conroy  
Lisa Emiliani  
Eleanor Loosbrock  
Thomas Madonna  
Mayor Evalyn Moore  
Heather Reichert  
Fr. Matthew Suniga

Glady Brumfield-James  
Executive Director

### Advisory Board Southern Region

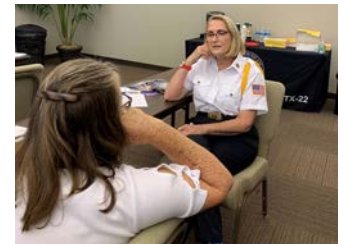
Deacon Sam Dell'Olio  
The Honorable Judge  
Gladys Burwell  
Adriana Cervantes  
Joe Compian  
Father Jude Ezuma  
Patricia Garmon  
Laura Opperman  
Elizabeth J. Protas  
Jim Stevenson  
Susanne H. Sullivan  
Sister Pauline Troncale CCVI

Elizabeth Kinard  
Regional Director

\*ex officio







## OUR VISION

People of faith helping people in need achieve self-sufficiency and live with dignity.

## OUR MISSION

Guided by God's love, Catholic Charities helps people in southeast Texas by providing caring, compassionate services and advocating for social justice in collaboration with parishes and communities.

## OUR CORE VALUES

**FAITH** Inspired by the Gospel and our Catholic tradition, we serve as a healing presence with special concern for our neighbors who are vulnerable, respecting their diversity and dignity.

**INTEGRITY** We foster a high quality workplace and inspire trust through personal leadership. We are honest and ethical in all aspects of our organization.

**COLLABORATION** We work together with people who support common values and vision to achieve shared goals.



Catholic Charities of the Archdiocese of Galveston-Houston  
2900 Louisiana Street, Houston, Texas 77006 • 713.526.4611 • [www.CatholicCharities.org](http://www.CatholicCharities.org)



Accredited by the Council on Accreditation