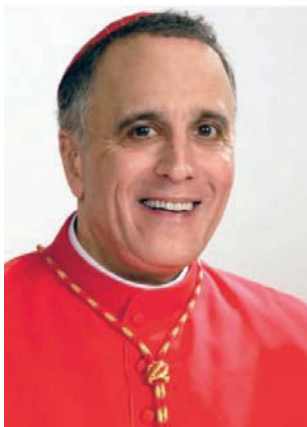


ANNUAL REPORT 2019-2020



People of Faith. Helping People in Need.



Dear Brothers and Sisters,

As the prosperity of the Greater Houston region continues to expand, so does the experience of poverty. Several of Houston's poor neighborhoods have only become poorer in recent years. Many of our neighbors suffer greatly as they struggle to make ends meet.

A father who lost his job to the pandemic worries about feeding his family. An elderly woman chooses between buying groceries or paying her rent to avoid eviction. A refugee family escapes violence and political unrest in their homeland only to arrive in our country with little more than the clothes on their backs.

For more than 75 years, Catholic Charities has helped the most vulnerable people in the Houston community become self-sufficient and live with dignity. The network of life-changing programs and services has provided care and support for women, unborn children, seniors, immigrants leaving their homes for better lives, and many more families in vulnerable situations.

This ministry is made possible through the many donors, volunteers and supporters who generously share their time and financial resources with Catholic Charities to care for our neighbors in need. I am grateful for this vital support that allows us to put our faith into action every day as we help lift people out of poverty.

May God bless you and the good work of Catholic Charities of the Archdiocese of Galveston-Houston.

Sincerely yours in Christ,

+ Daniel Cardinal DiNardo

Daniel Cardinal DiNardo
Archbishop of Galveston-Houston



Dear Friends,

The past year has brought many challenges to our community, our country, and throughout the world. The unprecedented COVID-19 pandemic has disrupted daily life for us all, but especially for those families already struggling to survive.

COVID-19 has affected so many families in so many ways. Thousands became ill from COVID, others lost their jobs, many are facing eviction, and some of our fellow Texans were unable to be near their loved ones as they passed away. Life-changing times indeed, yet we have hope because we know that God loves us, cares for us, and trusts us to care for our brothers and sisters who are less fortunate.

Through the grace of God and your ongoing support, not even a pandemic can keep Catholic Charities from providing our life-changing services. Because of you, we touched the lives of 125,814 people through our network of social service programs, including the 89,677 from March through June alone.

We adapted our services during this time of great need to ensure we could help the people who needed it most: the restaurant server without a job who picked up food for his family through our drive-thru distributions; the young single mother who had diapers delivered to her home; or the isolated senior who received food, supplies and a warm visit from a friendly volunteer.

We are people of faith relying on God's protection as we all struggle to weather this crisis. But with you walking alongside us, we can continue serving as the hands and feet of Christ to the poor and vulnerable. Thank you to our donors, partners and friends who join us in our mission to change lives.

In the Peace of Christ,

Ellen S. Ginty

Ellen Ginty
Board Chair

Cynthia N. Colbert

Cynthia N. Colbert, MSW
President and CEO



FY 2020

By the Numbers

125,814

LIVES IMPACTED IN FY 2020*
July 1, 2019 - June 30, 2020

*duplication between programs



90%
Clients in poverty



2.6 MILLION
Pounds of food

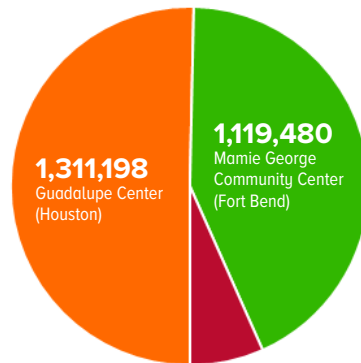
Twice as much food as FY19



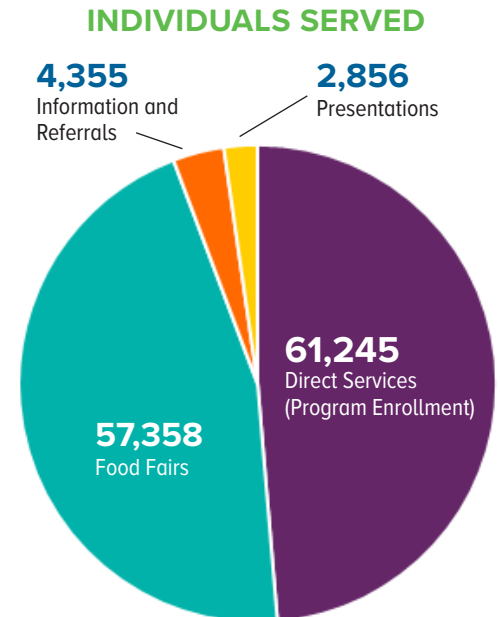
\$3,483,985
Financial assistance
to help families
impacted by disaster



31,383
volunteer hours from
4,147 volunteers



173,603
Beacon of Hope Center (Galveston)



PROGRAM HIGHLIGHTS



1,961

Participants in **631**
Blessed Beginnings classes



1,014

School counseling
sessions for **69** children



244

Children served at St.
Michael's Home for Children



1,178

Households received
disaster assistance



5,766

Counseling sessions
for **837** people



\$2,158,504

Financial assistance
to **1,593** households



3,641

Immigration applications
filed



2,729

Refugees resettled, including
555 who found jobs



21,669

Meals served* at Patty's
Cafe at the Mamie George
Community Center

*Includes deliveries during pandemic



203

Seniors receiving case
management services

COVID-19 PANDEMIC RESPONSE

March 18 - June 30, 2020

Pandemic response numbers included in overall agency totals.

Catholic Charities quickly morphed into an emergency response agency as the COVID-19 pandemic unfolded. These numbers reflect the incredible increase in need addressed by our food pantries and programs across the agency that helped families who lost resources and security as a result of the novel coronavirus.



89,677
People served



1,542,599
Pounds of food



\$1,426,447
Financial assistance to
1,390 households



13,921
Total hotline calls



2,958
Total home deliveries



49,875
Meals for children



7,412 Hours of service
from **788** volunteers

Not Even a Pandemic Could Stop Us From Serving People in Need

Because of your support, Catholic Charities never missed a step in bringing help and hope to the most poor and vulnerable during the COVID-19 pandemic.

Since the earliest days of the pandemic, your support enabled Catholic Charities to help the most vulnerable people cope with the increased challenges caused by the virus. “While people were sheltering in place, our programs were up and running, with staff providing services from a safe distance,” said Catholic Charities President and CEO Cynthia Colbert. “Our case managers continue to stay in virtual daily touch with clients by phone, email, text and Zoom.”

Because of you, Catholic Charities’ food pantries were able to quickly create safe, large-scale distribution of food using a drive-through system and implement a plan for weekly delivery of shelf-stable meals to the homes of seniors from the Mamie George Community Center in Fort Bend County.



Mamie George Community Center staff deliver meals, groceries and prayer to a senior who is homebound due to the pandemic. The Center immediately protected their vulnerable senior clients from COVID-19 by regrettably closing the Center while the pandemic is a threat.



This little guy looks on excitedly while groceries are loaded into the family car during drive-through food distribution at the Pan de Vida Food Pantry at Guadalupe Center.

The fear of homelessness is the most pressing issue for many people who have recently lost jobs because of the pandemic. **From March 18 to June 30, Catholic Charities received nearly 14,000 calls for help, with 70 percent specifically requesting rent assistance.**

Food scarcity is also a major issue for many of our clients impacted by the pandemic as they contend with terrible choices, such as paying rent versus buying food. Because of you, our food pantries were able to handle the huge influx of new clients who came to us because they lost income and needed help feeding their families.

With your support, Catholic Charities’ food pantries in Houston, Richmond and Galveston provided **more than 1.5 million pounds of food to 126,300 individuals and nearly 50,000 meals for children.** We made **2,958 home deliveries** to our most vulnerable clients and provided **financial assistance that helped 1,390 households stay afloat, totaling more than \$1.4 million.**

Fuel to Help Us Keep Serving

Catholic Charities’ reputation as a trusted community partner resonated with local funders during the pandemic who turned to us to help with significant COVID-19 relief projects:

- \$50,000 from the second round of funding for the COVID-19 Relief Fund, administered by United Way of Greater Houston and the Greater Houston Community Foundation (GHCF)
- Collaboration with Harris County in distributing a portion of \$30 million in financial assistance through GHCF
- \$178,093 in Emergency Food and Shelter Program funds through the U.S. Department of Homeland Security/FEMA.

We are blessed with volunteers, with **788 individuals** showing courage and commitment as they provided more than **7,400 hours of service** during the pandemic, primarily at our food pantries. In addition, Catholic Charities offered virtual outreach, education and case management, and St. Frances Cabrini Center for Immigrant Legal Assistance continued in-person legal representation.

“We are able to serve and lead during this challenging time because of the generous support of this community, our extremely dedicated staff and the wonderful service of our volunteers,” said Colbert.



The Beacon of Hope Food Pantry in Galveston quickly shifted to a safe hand-off to protect people who needed help with groceries as a result of the pandemic.



Multitudes of volunteers came to Mamie George Community Center to help feed their neighbors in Fort Bend who lost income to COVID-19.

“Regardless of what happens with this pandemic, we will be here to provide help and create hope – even if we have to do so through a computer screen or from six feet away, wearing a mask.”

Cynthia Colbert, CEO

Special Honors



International The Mexican government presented the 2019 Ohtli Award to Catholic Charities' St. Frances Cabrini Center for Immigrant Legal Assistance, recognizing its contribution to advance the wellbeing of the Mexican communities in Greater Houston.



National ExxonMobil received the Pro Bono Partner Award for contributing services to the Cabrini Center from the Pro Bono Institute at a national awards dinner in New York City.



Here at Home At the 2019 Annual Meeting, Charity in Action Awards were presented to Sacred Heart Co-Cathedral, accepted by Fr. Lawrence Jozwiak; volunteer Christiane Galvani of Sugar Land for her work tutoring refugees; and to Sysco for its outstanding corps of dedicated employee volunteers.

Disaster Recovery Milestone

By the two-year anniversary of Hurricane Harvey, **Catholic Charities had become an established leader in disaster case management, serving 22,221 people through our Disaster Recovery Program.**



The program fills critical gaps, assisting households with home repairs, furniture and appliance replacement, temporary shelter and more. Disaster Recovery case managers connect their clients to the full range of Catholic Charities services, including professional counseling services to help manage stress and cope with change.

Thanks to the generous outpouring of support from donors, Catholic Charities made **\$600,000 available to parishes** in FY20 so they could provide assistance to parishioners and others in their communities.

kNOW Poverty Summit

A standing-room only crowd gathered to hear diverse local and national experts at the kNOW Poverty Summit. Nonprofit, government and private sector professionals discussed innovative strategies to help families move from poverty to economic sustainability. Keynote speaker was Dr. Donna M. Beegle, president and founder of Communication Across Barriers.



FY 2020 Financial Highlights

Fiscal Year ended June 30, 2020
(unaudited)

REVENUE

Government grants	\$25,541,694
Contributions	6,688,481
Archdiocesan contribution	902,500
United Way allocations	1,125,663
Special events, net of direct donor benefits	346,353
Program service fees and other	491,757
Investment return	31,090
Miscellaneous	84,966
Net Assets Released from Restrictions	8,083,956
Contributions in Kind	<u>4,314,633</u>

TOTAL REVENUE \$46,611,093

EXPENSES

PROGRAM SERVICES

Children and Family Services	\$13,175,037
Senior and Adult Services; Community Outreach	6,324,053
Immigration and Refugee Services	11,909,921
Disaster Relief and Response	9,996,505
Housing Services	<u>1,435,996</u>

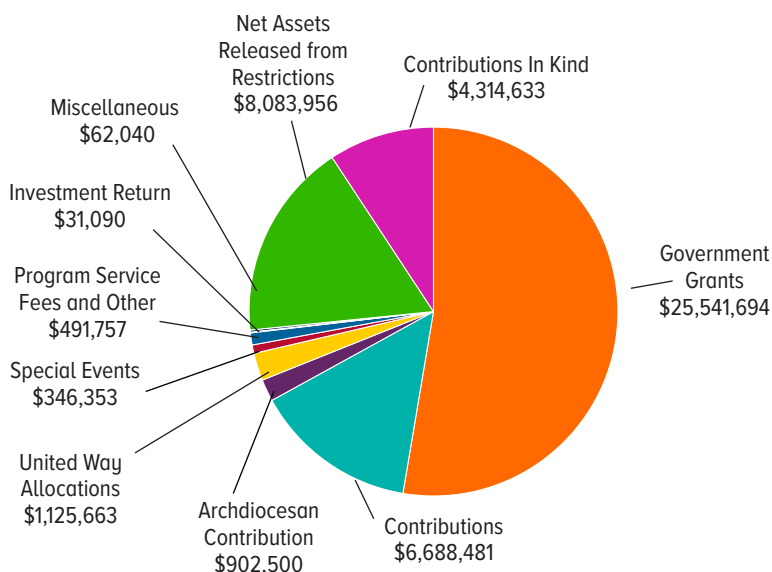
Total Program Services \$42,841,512

SUPPORTING SERVICES

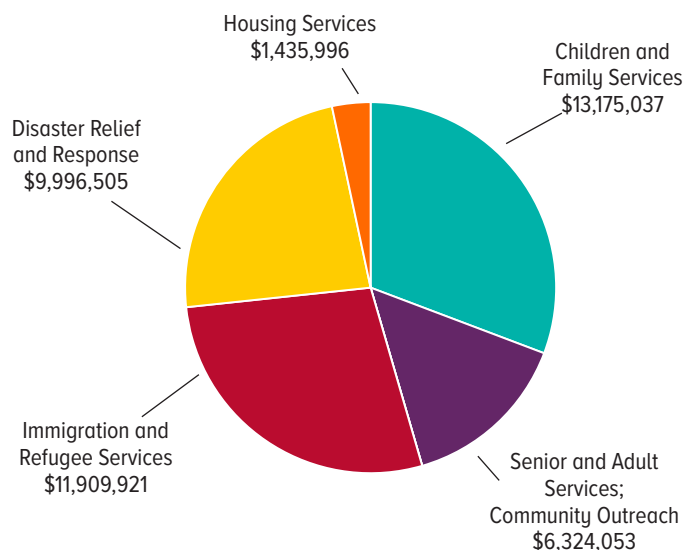
Management and General	\$2,892,894
Fundraising	<u>1,650,314</u>
Total Supporting Services	<u>4,543,208</u>

TOTAL EXPENSES \$47,384,720

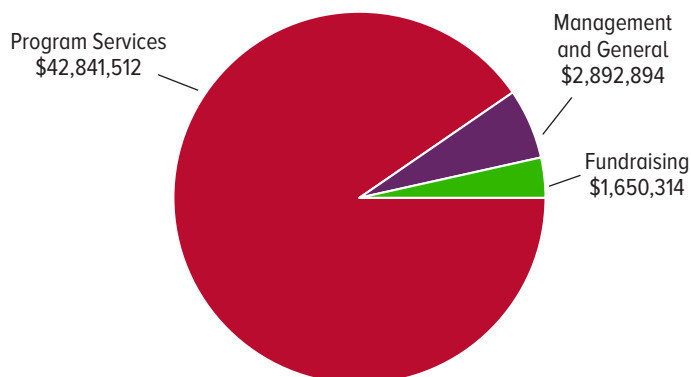
SOURCES OF SUPPORT: \$46,611,093



EXPENDITURES BY PROGRAM: \$42,841,512



EXPENSES BREAKDOWN: \$47,384,720



We Thank Our FY20 Community Leadership

Board of Directors 2019-2020

Board of Directors

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Archbishop
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City of Richmond
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The Honorable Judge
Gladys Burwell
Adriana Cervantes
Joe Compian
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Patricia Garmon
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P.T., Ph.D., FACSM, FAPTA
Jim Stevenson
Susanne H. Sullivan
Sister Pauline Troncale CCVI





OUR VISION

People of faith helping people in need achieve self-sufficiency and live with dignity.

OUR MISSION

Guided by God's love, Catholic Charities helps people in southeast Texas by providing caring, compassionate services and advocating for social justice in collaboration with parishes and communities.

OUR CORE VALUES

FAITH Inspired by the Gospel and our Catholic tradition, we serve as a healing presence with special concern for our neighbors who are vulnerable, respecting their diversity and dignity.

INTEGRITY We foster a high quality workplace and inspire trust through personal leadership. We are honest and ethical in all aspects of our organization.

COLLABORATION We work together with people who support common values and vision to achieve shared goals.



Catholic Charities of the Archdiocese of Galveston-Houston
2900 Louisiana Street, Houston, Texas 77006 • 713.526.4611 • www.CatholicCharities.org

