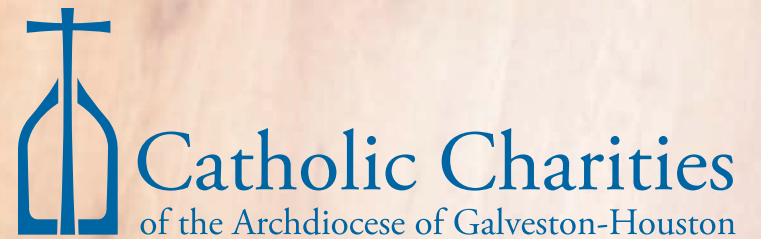


ONE **mission**

ONE **heart**

MANY **hands**



**2014 ANNUAL REPORT**

*For 72 years, Catholic Charities has been there  
to provide help and create hope for those in need.*





Dear Brothers and Sisters,

In our nation's fourth largest city, nearly a quarter of the population worries every day about having enough to eat. Elderly widows choose between buying food and paying the rent to avoid eviction. Mothers and young children escape abusive homes only to find they have nowhere to go. And working parents take on tough jobs for low pay – and still come up short.

The Book of Deuteronomy finds God exhorting his people: "Open wide your hand to your brother, to the needy and to the poor in your land." This admonition takes on an even deeper dimension when the Lord Jesus reveals that, "whatever you did for one of these least brothers of mine, you did for me." To care for the poor and to lift those who are lost, weak or without hope is not just a societal good but a response to the God who so often is found in distressing disguises.

Every day for 72 years, Catholic Charities of the Archdiocese of Galveston-Houston has helped people in need. The dedicated staff has visited the elderly, provided safe homes for our youth, and helped families avoid homelessness. It has provided care and protection for women, unborn children and families in vulnerable situations. Countless volunteers have joined us to share their time and their compassion to reach out to those in need.

## **Catholic Charities truly has one mission ... one heart, many hands.**

Because the needs are so great and so diverse, Catholic Charities offers an entire network of services for children, families, seniors and vulnerable adults, and refugees and immigrants. Respecting the dignity of every human person, they serve all those in need regardless of religious background, race or nationality.

Thousands of donors and volunteers generously share their skills and financial resources with Catholic Charities to meet the needs of our neighbors, and I am deeply grateful for their support for this vital ministry that serves as Jesus's hands and feet.

Through Catholic Charities, we put our faith into action daily and we lift people out of poverty and onto a path to greater self-sufficiency. Please continue to express your solidarity through your prayers and your support.

May God bless you and may God bless the good work of Catholic Charities.

*Daniel Cardinal DiNardo*



*His Eminence  
Daniel Cardinal DiNardo, D.D., S.T.L.  
Archbishop of Galveston-Houston*



*Cynthia N. Colbert, MSW  
President and CEO*

Based on the most recent U.S. Census statistics, the combined poverty rate throughout the 10 counties of our Archdiocese is 17 percent. In 2014, Houston's poverty rate was 22 percent, with more than 1 million people living in poverty right here in our community. **THAT'S MORE THAN ONE OUT OF EVERY FIVE MEN, WOMEN AND CHILDREN.** This rate increases drastically — as high as 42 percent — when you look at only single mothers with children. We know that for many individuals and families in our region, a job loss, major illness or unexpected expense can be catastrophic. However, when challenges arise, Catholic Charities is here to *provide help and create hope* by distributing food and financial assistance and by linking individuals with the resources they need to become self-sufficient on the road out of poverty.

In Matthew 25:41-45, Jesus told his listeners that he was hungry and they never gave him food. He was thirsty and they never gave him drink. He was a stranger and they never made him welcome. He was naked and was never clothed; was sick and in prison but was never visited. His listeners, shocked and concerned, asked when all this occurred. He answered them, "In truth I tell you, in so far as you neglected to do this to one of the least of these, you neglected to do it to me."

Since 1943, with your support, we have cared for the poor and the vulnerable — for "the least of these." We have helped people become self-sufficient and have touched the lives of more than 87,000 people through direct services, networking calls, and walk-in guidance and advice.

**The bottom line is that we don't serve statistics; we serve men, women and children in need. Every day, we look into the face of poverty, hunger, fear and confusion – and we offer help and hope. One mission. One heart. Many hands.**

Demand for our services in 2014 was high, and we responded. We brought new life to a depressed elderly gentleman whose wife said he was just "waiting to die." We fed people who were hungry, helped people stay in their homes, served as advocates for youth escaping horrific situations, and provided family counseling that saved marriages. And that's just a small part of what we were able to do last year with God's blessing and the wonderful support of volunteers and donors.

We would greatly appreciate your prayers as we continue our important work. With you, we achieve our vital mission. Because of your kind heart and willing hands, we answer God's call to care for "the least of these" every day of the year. It is our commitment and our joy.

*Cynthia N. Colbert*



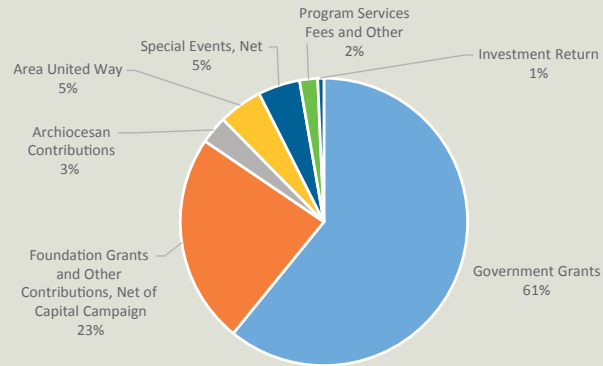


*93 cents of every dollar goes directly to program services.*

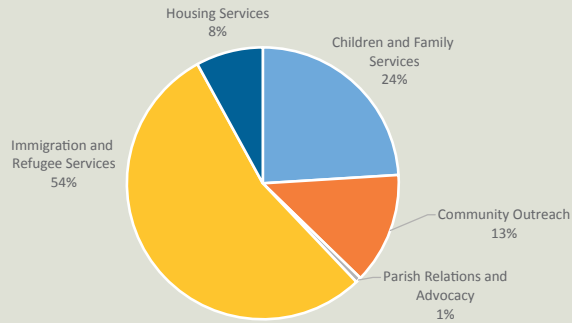
# 2014 FINANCIAL INFORMATION

Fiscal Year Ended  
December 31, 2014

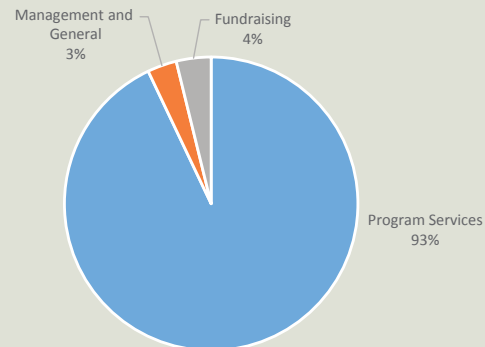
## SOURCES OF SUPPORT: \$28,837,142



## EXPENDITURES BY PROGRAM: \$26,762,497



## EXPENSES BREAKDOWN: \$28,794,247



To obtain a 2014 audited financial statement, please visit [CatholicCharities.org](http://CatholicCharities.org) or call 713-526-4611.

## REVENUE

Government grants	17,553,286	16,463,451
Foundation grants and other contributions	7,015,891	6,820,677
Archdiocesan contributions	902,500	837,500
United Way allocations	1,422,803	1,394,706
Special events contributions	1,507,018	179,525
Direct donor benefit costs	(146,653)	(46,176)
Program services fees and other	585,176	587,019
Contributions for capital campaign	(203,530)	8,706
Investment return	200,651	383,305
<b>TOTAL REVENUE</b>	<b>\$ 28,837,142</b>	<b>\$ 26,628,713</b>

## EXTRAORDINARY ITEM

Gain on sale of property	351,384	0
<b>TOTAL EXTRAORDINARY ITEM</b>	<b>\$ 351,384</b>	<b>\$ 0</b>

## EXPENSES

### PROGRAM SERVICES:

Children and Family Services	6,427,456	5,926,137
Community Outreach	3,543,052	4,579,949
Parish Relations and Advocacy	179,230	175,960
Immigration and Refugee Services	14,475,890	12,831,713
Disaster Relief and Response	0	2,322
Housing Services	2,136,869	1,831,357
<b>Total Program Services</b>	<b>\$ 26,762,497</b>	<b>\$ 25,347,438</b>

### SUPPORTING SERVICES:

Management and General	929,085	870,996
Fundraising	1,102,665	1,222,660
<b>Total Supporting Services</b>	<b>2,031,750</b>	<b>2,093,656</b>
<b>TOTAL EXPENSES</b>	<b>\$28,794,247</b>	<b>\$27,441,094</b>

## ASSETS

Cash and cash equivalents	1,967,615	1,146,443
Government grants and accounts receivable	3,729,867	2,471,266
Pledges receivable, net	2,494,864	2,897,271
Prepaid expenses and other assets	712,488	437,045
Property and equipment, net	24,096,837	25,919,115
Investments, net	3,761,455	3,659,686
<b>TOTAL ASSETS</b>	<b>\$ 36,763,126</b>	<b>\$ 36,530,826</b>

## LIABILITIES

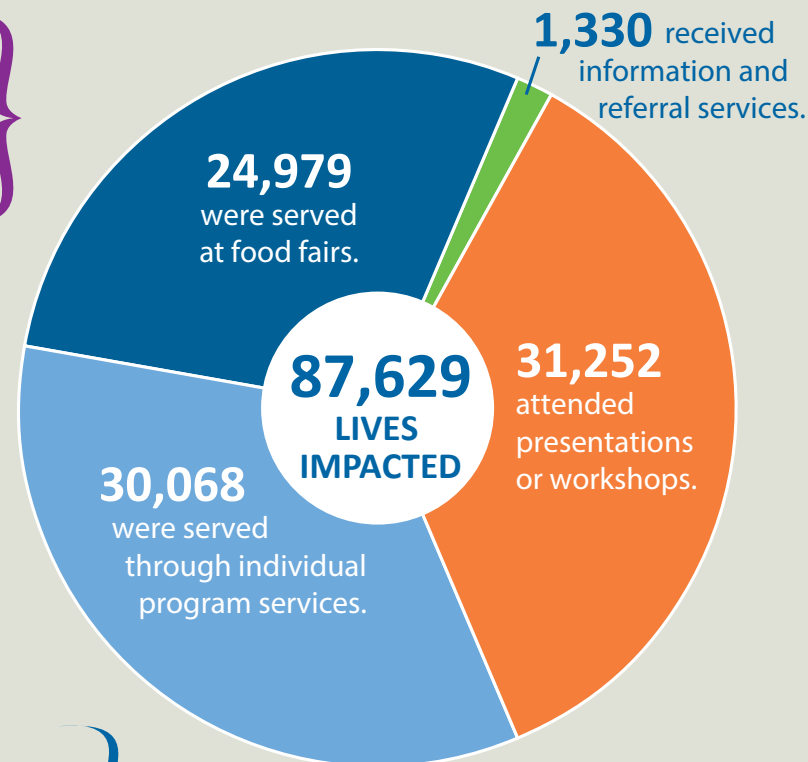
Accounts payable	479,819	400,444
Accrued liabilities	132,090	98,541
Funds held for others	859,253	265,832
Notes payable	1,437,384	2,305,708
<b>Total Liabilities:</b>	<b>\$ 2,908,546</b>	<b>\$ 3,070,525</b>

### NET ASSETS:

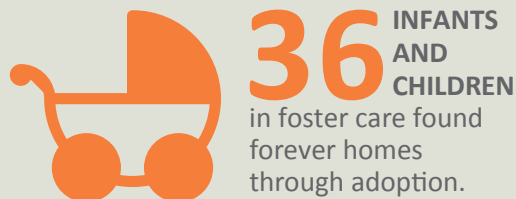
Unrestricted	27,967,612	27,867,442
Temporarily restricted	4,740,915	4,447,675
Permanently restricted	1,146,053	1,145,184
<b>Total Net Assets:</b>	<b>33,854,580</b>	<b>33,460,301</b>
<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	<b>\$ 36,763,126</b>	<b>\$ 36,530,826</b>



**89%** of clients in Strengthening Families programs had household incomes below the 2014 Federal Poverty Guideline.



**27 languages** were spoken by our staff, enabling us to help people from many countries.



**70%**

OF CHILDREN IDENTIFIED AS NEEDING ACADEMIC IMPROVEMENT, succeeded in increasing their skills, with the assistance of our school counseling program.

Last year, Catholic Charities touched the lives of **87,629 INDIVIDUALS.**

**2014**

## Our Impact

- **ADOPTION SERVICES**
- **FOSTER CARE SERVICES**
- **PREGNANCY CRISIS SERVICES**
- **ST. JEROME EMILIANI'S HOME FOR CHILDREN**  
Providing a nurturing environment for unaccompanied refugee minors to help them heal and thrive.
- **ST. MICHAEL'S HOMES FOR CHILDREN**  
Providing a safe, loving and comfortable home for children until they can be reunited with relatives in the U.S. or in their home country.

We nurtured children.  
**3,989**

## Our Results

### TOTAL SERVED: 3,989

St. Jerome's Unaccompanied Refugee Minor Foster Care program provided loving foster homes to **91** children.

**76%** of clients increased their self-sufficiency in terms of education, employment or nutrition.

More than **14,900** days of care provided to **88** children in foster care.

**103** birth mothers received counseling, as well as **88** of their family members.

Search assistance and counseling services were provided to **206** individuals.

**36** infants and children in foster care found forever homes through adoption.

**70%** of children identified as needing academic improvement succeeded in increasing their skills with the school counseling program.

**426** children were cared for in St. Michael's Home for Children.

**A STORY FROM THE HEART ...** Gilbert, 10, was referred to the Catholic Charities' school counseling program by his mother because he seemed anxious and stressed. Through the program, Gilbert learned coping skills such as "thought-stopping" techniques that helped him better manage his anxiety. He also learned ways to recognize and overcome stressful experiences when they occur. Gilbert also worked on improving his interactions at school and home. He had difficulty relating to his older sister, and he often felt misunderstood by his family. His new coping skills have improved family communications — and have given him a sense of accomplishment. Gilbert is actively involved in the development of his own treatment plan. He partnered with his counselor in setting goals, time frames and the frequency of his sessions. His mother said the family has seen improvement in Gilbert's mood and his approach to difficult situations, and Gilbert said he "stresses out less."





*The lives of 3,989 children, youth and parents were served with adoption, pregnancy, foster care, shelter and outreach services.*





*89% of clients served by our Strengthening Families division  
had household incomes below the Federal Poverty Guideline.*

## Our Impact

- AFFORDABLE HOME OWNERSHIP COUNSELING
- BASIC NEEDS
- COUNSELING
- DISASTER RECOVERY
- VETERANS ASSISTANCE PROGRAM
- THE VILLA

Transitional housing helping women and their children escape from domestic violence.

We strengthened families.  
**43,461**

## Our Results

### TOTAL SERVED: 43,461

More than **\$945,316** in groceries were distributed at our food pantries.

Financial Assistance programs served **1,785** participants with case management and emergency assistance.

**50%** of clients increased their self-sufficiency in terms of housing, employment, income or mental health.

**14,094** individuals received nutritious foods at our food pantries and an additional **24,979** were served through our monthly food fairs.

**65** women and children were rebuilding their lives through safe housing and support services at The Villa Guadalupe Transitional Housing Program.

**1,041** individuals attended counseling sessions.

**A STORY FROM THE HEART ...** After her service in the U.S. Navy, Melissa moved to Detroit to be with her husband and three children. She started a receptionist job but was laid off. She began unemployment benefits while she searched for work. At home, she endured a physically abusive spouse. Seeing no other option, she took her children and left Detroit for Houston for a fresh start. When her unemployment ran out, she still couldn't find a job to cover childcare and was unsure where to turn. Through the VA, she found The Lotus Project for Women Veterans. The program moved her and her children to a home, and she used her GI benefits to enroll in college. We helped Melissa create a resumé, and she found a job working part-time at a department store. In addition to food and living assistance, The Lotus Project provided monthly life skills classes. Melissa is now in a safe, stable environment for her and her three children, and she believes they have a better life now.



## Our Impact

- REFUGEE RESETTLEMENT
- ST. FRANCES CABRINI CENTER FOR IMMIGRANT LEGAL ASSISTANCE

## Our Results

**TOTAL SERVED: 39,102**

**program services: 10,515 | community outreach: 28,587**

We helped individuals from other countries, including:

**BURMA, COLOMBIA, CUBA, EL SALVADOR, GUATEMALA and MEXICO**

**90%** Refugee Resettlement clients increased self-sufficiency through employment and employment retention.

**643** refugees increased their self-sufficiency through employment.

**2,860** applications were filed for immigration benefits.

**19,127** individuals were reached through Charlas and other outreach events.

Legal permanent resident status was obtained by **597** people, and **108** people were assisted with obtaining citizenship.

**2,821** hours were donated by *pro bono* attorneys, representing **\$702,429** in services.

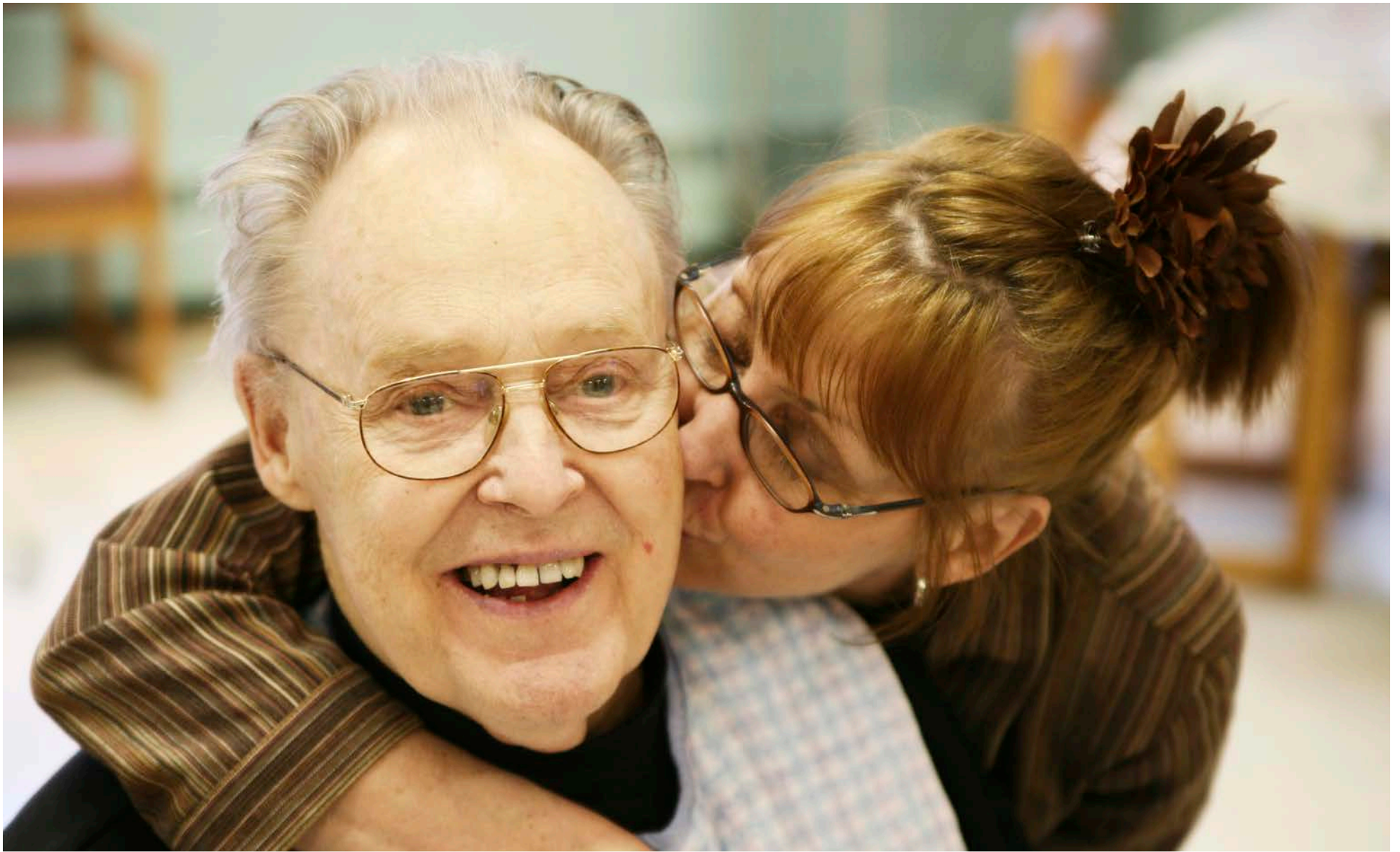
We supported refugees  
and immigrants.  
**39,102**

**A STORY FROM THE HEART ...** A federal grant for immigrant children was life-altering for a young woman whose mother died and whose father was in a mental institution. She and her younger siblings lived with an abusive caretaker who used them for labor in her store. She and her siblings — the youngest in first grade — lived under incessant threats of being kicked to the street. Potentially, the young woman could have pursued crime victim's immigration relief. But she was too frightened to speak out. When she found she and her siblings were eligible for a Deferred Action for Childhood Arrivals (DACA) grant, she applied over the objections of the caretaker. She and her siblings now live on their own and support themselves.



*39,102 refugees and immigrants were helped through  
Refugee Resettlement, legal services and outreach services.*





*1,077 individuals received meals,  
direct services and outreach services.*



# Our Impact

## SENIOR SERVICES:

- **COMPREHENSIVE IN-HOME ASSESSMENT AND BEHAVIORAL HEALTH CASE MANAGEMENT ASSESSMENT, EDUCATION AND COUNSELING**
- **LINKAGES TO COMMUNITY TRANSPORTATION AND ESCORT AND TRANSPORTATION TO MEDICAL APPOINTMENTS, GROCERY SHOPPING AND OTHER NECESSARY TRIPS**
- **INVITATION TO PROGRAM GROUPS, SUCH AS ARTS AND CRAFTS AND SOCIAL ENRICHMENT EVENTS**
- **MONITORING VIA PHONE CALLS AND HOME VISITS**

## AIDS MINISTRY:

- **CASE MANAGEMENT**
- **SPIRITUAL SUPPORT**
- **HIV EDUCATION**
- **ONE-TIME FINANCIAL ASSISTANCE**
- **HOUSING ASSISTANCE**

# Our Results

**TOTAL SERVED: 1,077**

**program services: 794 | community outreach: 283**

**77%** of participants increased self-sufficiency in terms of housing and/or health care access. • **181** seniors remained living independently in the community with support from Mamie George Community Center in Fort Bend County and Senior Services Case Management in Harris County. • **153** persons with AIDS or HIV maintained stable housing through AIDS Ministry support and case management.

We promoted independence  
for seniors and other  
vulnerable adults.

1,077

**A STORY FROM THE HEART ...** Mr. and Mrs. Jones live in a small town in Fort Bend County. For months, Mr. Jones' deep depression kept him house-bound and unable to feed himself. He would tell Mrs. Jones that he was "just waiting to die." Mrs. Jones learned about the Mamie George Community Center (MGCC) and convinced her reluctant husband to visit. They met with Evan, who developed a personal health plan. They started visiting the center two to three times weekly and began meeting new friends. Mr. Jones now looks forward to visiting the center and having lunch at Patty's Café. Mrs. Jones says the center absolutely saved her husband's life.

*17,848 free, healthy meals were served  
at our Mamie George Community Center.*





# Our Impact

Fort Bend County is one of the 10 fastest growing counties in the nation, and the population is aging. For many seniors, the worst challenge faced is loneliness, which impacts both health and happiness. In many cases, lack of human contact leads people to engage in unhealthy behavior — poor diet, smoking and lack of physical activity. To support senior wellness in this region for those 55 and older, the Mamie George Community Center (MGCC) offers numerous unique services and programs that provide hope, encouragement and an improved quality of life.

MGCC's Creative Aging program incorporates the arts, health and education. Drama (Late Bloomers Club), art, music, dance, yoga and fitness all work together to improve the social interaction, health and attitude of participating seniors. The program encourages a strong sense of purpose and promotes healthy living and engaging communities through such activities as Wii Fit bowling, Zumba, collaborative artwork projects and line dancing.

Most seniors come to the MGCC for a hot lunch or to shop at Trini's Market, then get involved and find they receive so much more. Seniors who are age 60-plus are eligible to receive a hot home-cooked meal, free of charge, Monday through Friday. For many, it will be the only cooked meal they receive that day.

# Our Results

MGCC participants show marked improvements in mental health and happiness, and many indicate fewer health problems. • In 2014, the Center served **17,848** meals to **472** seniors in need. • **195** seniors visited the fitness center a total of **3,554** times.

**"I HAVE LEARNED SO MANY THINGS AT MAMIE ...** I'm managing my diabetes, and I have lost 9 lbs. since I started dancing here." — Alline H.

**"WE ARE SO GRATEFUL FOR THE FOOD FAIRS ...** For so many seniors, there are gaps in our coverage and we struggle. Many of my neighbors are alone with no support. We depend on you and appreciate how welcoming you are." — Mary S.

We kept seniors  
vital and engaged.  
**17,848**

As a Fort Bend hub for Catholic Charities, the MGCC provides many services and can help with utilities, medications and food. The center has Trini's Corner Market, a self-select grocery store providing fresh produce, meat and dairy. Emergency food is available, in addition to monthly food fairs. MGCC offers money and cooking programs, transportation assistance, companionship, health and welfare monitoring, case management, nutrition education, computer classes, a library, social and spiritual support, emergency assistance, financial assistance and more.





# Our Impact

## SHARE YOUR BLESSINGS:

- **FUNDRAISING:** \$26,170
- **VOLUNTEERS RECRUITED:** 300
- **VOLUNTEER HOURS SERVED:** 550+
- **FAMILIES SERVED:** 400 ... *(non-clients from the community)*
- **MORE THAN \$65,000 IN GIFTS WERE DISTRIBUTED**
- **27 PARISHES AND SCHOOLS PARTICIPATED BY HOSTING TOY DRIVES**

We reached out through  
Share Your Blessings  
**5,000**

# Our Results

**TOTAL SERVED: 5,000+**

*(below)* Cabrini staff pick up donated Share Your Blessings toys for their clients.



**“THANK YOU FOR BEING THERE WHEN OTHERS COULDN’T ...**

Me and my children will have a perfect Christmas this year thanks to you guys.” — Share Your Blessings client





*2,350 volunteers contributed nearly 30,000 hours.*





# Catholic Charities

of the Archdiocese of Galveston-Houston



## OUR MISSION

People of faith helping people in need achieve self-sufficiency and live with dignity.



## OUR VISION

Catholic Charities serves people in southeast Texas by providing caring, compassionate services and advocating for social justice in collaboration with parishes and communities.



## OUR CORE VALUES

### FAITH

Inspired by the Gospel and our Catholic Tradition, we serve as a healing presence with special concern for our neighbors who are vulnerable, respecting their diversity and dignity.

### INTEGRITY

We foster a high quality workplace and inspire trust through personal leadership. We are honest and ethical in all aspects of our organization.

### COLLABORATION

We work together with people who support common values and vision to achieve shared goals.



/CatholicCharitiesGalvestonHouston



@CCharities\_GHTX



YouTube.com/user/CCharitiesGHTX



Instagram

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[www.CatholicCharities.org](http://www.CatholicCharities.org)

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