

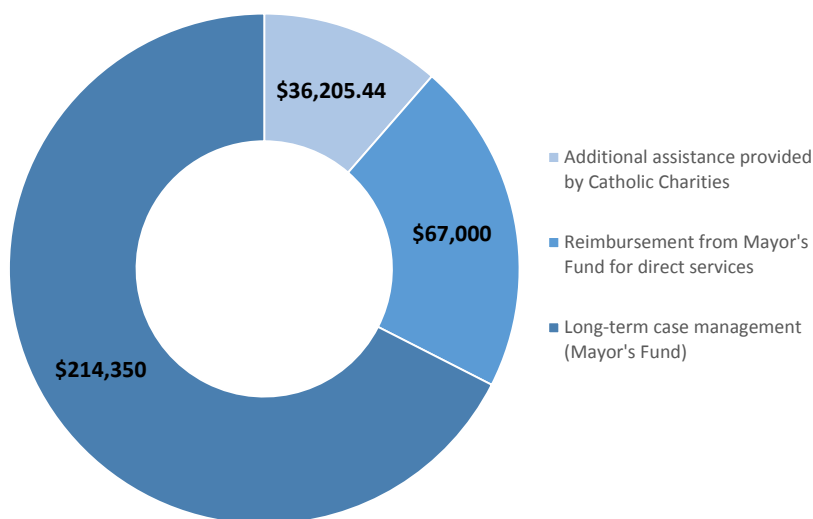
# Disaster Response - Tax Day Flood

Catholic Charities of the Archdiocese of Galveston-Houston



**2,422** Individuals served by Catholic Charities since April 18, 2016 “Tax Day Floods,” which includes Harris, Fort Bend and Montgomery Counties.

## Assistance Provided Through Catholic Charities



**\$103,205.44**

Total assistance provided in the days after the flooding by Catholic Charities, not including staff time, mileage, office supplies, gas for vehicles to deliver food, food from existing food pantry, etc. Of this amount, only \$67,000 was reimbursed by the Mayor's Fund.

Total received from Mayor's Fund	\$281,350
Reimbursement for direct services*	-\$67,000
Long-term case management	\$214,250

\*Direct service staff hours and direct assistance including food, hotels, gift cards (gas, groceries, medications) for immediate services that happened within days of the flood.

## Greenspoint Response - By the Numbers

**871**

Number of phone calls Catholic Charities responded to in Greenspoint area.

**7,000**

Pounds of food distributed to flood survivors in hotel rooms and lobbies and through door-to-door case management.

**553**

Individuals from 173 families who were provided case management by Catholic Charities in the Greenspoint area.

**104**

Number of hotel rooms Catholic Charities delivered food boxes to three different times during the first 10 days of the flooding.

**1,100**

Staff hours provided among five Catholic Charities team members between April 22 and mid-May in addition to their normal jobs.

## Highlights of Catholic Charities Impact to Flooding Response to Date

- **Long-term case management has been handled by existing Catholic Charities staff.** Funding from the Mayor's office is allowing the hiring of three new case managers. They will specifically be assigned to the Northwest Harris County and Greenspoint areas impacted by the flood.
- **Mamie George Community Center (MGCC) volunteered as a command center for government and several other organizations,** and also served as a drop-off site for donations in Fort Bend County.
- For the families whose time in the hotels was extended for two weeks, **Catholic Charities staff and other volunteers supplied hot dinners every single night.**
- As an example of the **dedication of Catholic Charities staff,** Vice President of Strengthening Families **Natalie Wood** and Director of Mission Integration **Matt Johns** were personally at The M.O. Campbell Educational Center, which served as a Red Cross shelter, moving families and individuals to hotels.
- Days after the flood:
  - Johns initially purchased diabetic medication out of his own pocket for one of the flood survivors that came to the shelter.
  - Wood helped deliver food bags and serve hot meals to clients.
  - **Marla Turner,** Director of Senior Services, began working the phones – calling clients to check on their safety and needs, and begin answering incoming calls.