

Disaster Recovery Program

John Millar

Director, Disaster Construction Services

Tina Wright

Assoc. Director, Disaster Recovery Services

Alma Acosta

Coordinator, Disaster Construction Services

Catholic Charities of Galveston-Houston Disaster Recovery Program

Call to Family, Community and Participation through Long-Term Disaster Recovery



“Each of you should use whatever gift you have received to serve others, as faithful stewards of God’s grace in its various forms”

1 Peter 4:10.



Catholic Charities of Galveston-Houston Disaster Recovery Program



After a disaster Catholic Charities Galveston-Houston is there to help those in need.



Catholic Charities of Galveston-Houston Disaster Recovery Program



To Feed the Hungry and provide Water to the Thirsty.
To Clothe the Naked and Shelter the Homeless.

Hurricane Harvey

- Over 20,000 clients served
- \$60 million in total assistance



Long-Term Disaster Case Management

- Ms. Lydia, a faithful believer and single mother of 2 children, ages 9 and 13 years old, (one of whom is disabled).
- At the time of Harvey, the family lived in the Memorial area and her home is near the Bayou.



Community Collaborations A Faithful Believer

Ms. Lydia's home received substantial damage of 2-3ft of water. She lost all of her personal possessions.

Ms. Lydia and her two sons lived in a Red Cross shelter after the storm, then with family until relocating back home.



Community Collaborations

A Faithful Believer

- Ms. Lydia was notified of assistance through her church, St John Vianney.
- The Disaster Case Manager housed at the church 2 days a week was able to meet with Lydia to start the process of case management services to help Mrs. Lydia with her recovery plan



Long-Term Disaster Case Management

Lydia's Disaster Case Manager worked to help her find resources for each of her disaster unmet needs
Some of the funding came from:

Private donors

Directly from the Parishes

Funds donated through
CCUSA



Long-Term Disaster Case Management

Case manager maximized internal and external community resources to help Ms. Lydia with her unmet needs:

Through the help of Catholic Charities, she has been able to:

- Obtain financial assistance through American Red Cross
- Referred to an external agency that elevates homes
- Fix her damaged home through Catholic Charities
- Obtain household furniture
- Participate in Catholic Charities Christmas toy distribution.

"I feel a sense of relief and am thankful for all of the assistance that Catholic Charities has provided to my family"

Disaster Construction Services



Eligibility

A Disaster Construction Case Manager Reviewed Client's file and her eligibility for Disaster Construction Services;

- Ownership
- FEMA award letters if any.
- Insurance if any.
- Pictures of the damages in 2017
- Received assistance by any third party.



Assessment

Goal; Safe, Sanitary
and Secure

- The client stated her home smelled moldy.
- A Mold Test was conducted by mold test company.
- Mold test report revealed the need for Mold Remediation



CONTRACTORS





CONSTRUCTION ASSESSORS

- A Construction Assessor provided a Detailed Scope of Work for damage repairs.
- Construction Assessment revealed the need for flooring repairs that were disaster related and damaged to the roof with open leaks.
- *The mobile home was not repairable, client agree assistance with a down payment for a new mobile home.*



FUNDING

Construction Case Manager requested funding by building a case presentation with all supporting documentation.

- Client has Disaster Related Needs.
- Mold Remediation is needed in the home.
- Mitigation Related Needs
 - Roof damages from before Harvey.



Project Management

- Construction Assessors reviews progress on remediation/restoration.
 - For this case we followed up with delivery of the mobile home and connections.
 - Closed the case when all repairs were completed. (successful delivery)





DISASTER RECOVERY PROGRAM

Parish Social Ministry Disaster Grant Funding





DISASTER RECOVERY PROGRAM

Direct Funding

- Parish Social Ministry provided all services
 - Disaster Case Management
 - Client Assistance

10 Parishes Funded

- Client works directly with Parish social ministry
- Parish requests funding for client
- Partial Funding available to each client
- Up to \$2,500.





DISASTER RECOVERY PROGRAM

St. John Vianney

- CCGH provides Disaster Case Management (DCM)
- DCM meets with client at Parish
- DCM requests funding for client
- Full Funding available to each client

Advantages

- Parish clients meet with DCM in Parish
- No need to wait for DRP to assign to a Disaster Case Manager
- \$20,000+ available in funding





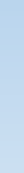
DISASTER RECOVERY PROGRAM

Mary Queen

- Parish Provides Disaster Case Management
- Parish requests funding for client
- Full Funding available to each client

Advantages

- Client works with Parish social ministry
- Parish completes all documentation
- Parish verifies eligibility for services
- \$20,000 + available in funding





DISASTER RECOVERY PROGRAM

Questions?





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John Millar

Director, Disaster
Construction Services

jmillar@catholiccharities.org

Tina Wright

Assoc. Director, Disaster
Recovery Program

twright@catholiccharities.org



Catholic Charities

ARCHDIOCESE OF GALVESTON-HOUSTON