ANNUAL REPORT
Fiscal Year 2021
Dear Brothers and Sisters,

The needs throughout our Archdiocese have remained incredibly high as the pandemic and its many impacts stretch into a second year. Those who have been most effected socially and financially will have a long road to recovery, even after normalcy returns. Many of our most vulnerable neighbors are struggling now more than ever.

Poverty and hardship wear many faces, some you may even recognize. Your neighbor may be attending Catholic Charities’ weekly food distributions. A co-worker may have needed financial assistance for the very first time when they were furloughed last year. A classmate of your child may have no air conditioning at home, because their family simply can’t afford it.

During these unprecedented times, Catholic Charities stepped up to provide record breaking levels of services. Rent and utilities were paid, food was kept on tables, deliveries were made to vulnerable households, and countless other services were provided by our dedicated staff. All while ensuring and prioritizing the health and safety of those we serve.

Catholic Charities’ work is only possible through the support of our donors, volunteers and other friends who have continued to generously give of their time, talent, and treasure to help our brothers and sisters in need. I am grateful for this support, which allows us to live out our faith and serve as the hands and feet of God during challenging times.

May God bless you and the good work of Catholic Charities of the Archdiocese of Galveston-Houston.

Sincerely yours in Christ,

Daniel Cardinal DiNardo
Archbishop of Galveston-Houston

Dear Friends,

Our community continued to face challenges in 2021, just as it did in 2020, as the COVID-19 pandemic persisted. The spring and summer brought some reprieve after a brutal winter. Winter Storm Uri left many without food or heat during a cold snap the likes of which we had not seen in decades.

The cruel nature of the pandemic is that its impact stretches far beyond the virus itself. Even those who have remained healthy have experienced devastating losses. Lost jobs, reduced hours and wages, and exhausted savings have left many unable to provide for themselves and their loved ones. More than 40% of our neighbors would be devastated by the loss of just one paycheck. To live with job insecurity for even one month is difficult, let alone 18 months.

Yet, even during these times when hope is hard to come by, the support of people like you reminds us that there is light at the end of the tunnel. Because of your generosity, we have broken service records that were set just one year ago. This includes providing more than 5.2 million pounds of food and $3.2 million in financial assistance to more than 340,000 individuals in need. This is an amazing feat that was only possible with your help.

The last year has challenged us all, but we know God loves us, cares for us, and will see us through. Your support has changed lives and helped us at Catholic Charities live our vision to be people of faith helping people in need achieve self-sufficiency and live with dignity. Thank you to our donors, partners and friends who have joined our mission to serve those in need.

In the Peace of Christ,

Ellen Ginty
Board Chair

Cynthia N. Colbert, MSW
President and CEO
FY 2021
By the Numbers

344,448
LIVES IMPACTED IN FY 2021 *
July 1, 2020 - June 30, 2021

*duplication between programs

92¢ of every dollar you gave went directly to children and families who need a helping hand

23,571 volunteer hours; 3,601 volunteers

INDIVIDUALS SERVED
3,701 Information and Referrals/Presentations
62,130 Direct Services
264,430 Food Distributions

CLIENTS BY IMPACT AREA

- Nurture and Care for Children: 4,400
- Strengthen Families: 43,724
- Support Refugees and Immigrants: 20,444
- Promote Independence for Seniors, Veterans and Others: 2,905

BECAUSE OF YOU, 5.3 MILLION POUNDS OF FOOD WERE PROVIDED TO HUNGRY FAMILIES struggling with lost jobs, lower wages and other financial effects of the pandemic

Catholic Charities quickly morphed into an emergency response agency as the COVID-19 pandemic unfolded. The most dramatic evidence of acute pandemic-related need is in food distribution. Beginning in March 2020, Catholic Charities converted our three primary food pantries into drive-through distribution centers, loading food into trunks in order to maintain safe social distance. Thanks to you and an incredible outpouring of support from volunteers, we were able to serve as many as a thousand families in a day.

Our food pantries responded to community need

3,329,437 Mamie George Community Center (Fort Bend)
1,392,743 Guadalupe Center (Houston)
537,066 Beacon of Hope Center (Galveston)

Thanks to your generous gifts, the amount of food distributed doubled in FY21, compared to the year before.

Food Distribution in Pounds

- FY18: 947,850
- FY19: 1,329,182
- FY20: 2,604,281
- FY21: 5,281,170
A Year Unlike Any Other

Because you walked by our side, Catholic Charities never missed a step in bringing help and hope to the most poor and vulnerable during the COVID-19 pandemic.

Our 2021 fiscal year was truly a year like no other. The year started with an historic pandemic already in full swing, with any hopes of things quickly returning to normal already gone. Because of your support, our drive-through food distributions and emergency financial assistance programs were already hard at work as FY 2021 started, meeting the ever-increasing needs of the community.

Overall, because of you, more than 340,000 individuals were served between July 2020 and June 2021! That’s more people than we’ve ever served in a single fiscal year.

Food and financial assistance continued to be the most important parts of our COVID response during FY21. Because of your support, more than 5 million pounds of food was provided to families in need with more than 81,000 visits to our food pantries and distributions.

For many of us the impact of the pandemic has begun to ease, and life has begun to feel more normal. Catholic Charities is resuming in-person services, and we look forward to a continued increase in our in-person capacity.

For example, in June 2021, the Mamie George Community Center in Richmond re-opened its doors to welcome back vulnerable seniors who were eager to see their friends again while enjoying a nutritious meal together in Patty’s Café.

But we know that challenges still loom ahead. New COVID variants, continuing social and economic impacts, and the end to special relief programs mean many families will continue to be vulnerable.

Because of you, Catholic Charities will continue to be here to turn hurt into hope through our network of life-changing programs for those in need during the hard times ahead.

Help that Warmed Hearts During Winter Storm Uri

Katia and Eduardo were already facing more than their share of worries before the severe winter weather in February 2021.

Katia had just given birth prematurely to their third child. With the little one still in the hospital, the brutal winter weather descended and left them stranded in their small apartment with no power and no water, trying to keep their children warm. Even worse, Eduardo lost a week’s wages when his construction job was put on hold due to the weather.

Thanks to you, the family received help with rent so they wouldn’t be evicted before the family could bring their new baby home.

Your Support Extended Our Capacity to Serve

Because you bolstered our agency’s ability to help people in need, we were able to tackle two massive public projects during the pandemic.

- Harris County selected Catholic Charities to distribute $60 million in direct assistance designated by Congress to 50,000 families who experienced adverse impact from the COVID-19 pandemic
- Harris County and the City of Houston recruited Catholic Charities to work with community partners to provide $55 million in rental assistance to 15,268 households in FY 2021, with much more to follow in the next fiscal year.
### Look What You Made Possible!
You make possible a network of life-changing programs that work together to alleviate poverty. As people of faith, we help people in need to become self-sufficient and live with dignity. Our programs serve people of all ages and all beliefs throughout the greater Galveston-Houston area.

#### CHILDREN

Blessed Beginnings program provided education and support to 3,601 mothers

103 inner-city students received mental health counseling -- more than 80% showed improved symptoms, behavior and academic achievement

#### FAMILIES

772 families were provided with housing assistance, including emergency shelter and rapid re-housing

8,733 households received emergency rental or utility assistance

Disaster Recovery program provided case management, financial assistance, and rebuild and repair services to 2,744 households

#### REFUGEES AND IMMIGRANTS

3,922 refugees were assisted with resettlement in Houston

13,732 immigrants received information, assessments, and legal representation

1,853 crime victims were provided with counseling, emergency shelter, financial assistance, and legal aid

#### ADULTS

The Senior Program provided case management, home deliveries, and regular check-ins to 578 elderly clients

259 women veterans were provided with short- and long-term housing, career and mental health support

Thanks to you, the 2021 fiscal year was one of many successes despite the ongoing challenges of the COVID-19 pandemic. We are proud of the work you have made possible, and thank you again for your generosity.
FY 2021 Financial Highlights

Fiscal Year ended June 30, 2021
(unaudited)

Note: Includes activity from Houston-Harris County Emergency Rental Assistance Program, and Harris County COVID-19 relief project

REVENUE
Government grants $143,051,764
Contributions 4,393,046
Archdiocesan contribution 902,500
United Way allocations 787,268
Special events 1,613,803
Program service fees and other 524,566
Investment return 854,469
Miscellaneous 556,018
Net Assets Released from Restrictions 9,505,056
Contributions in Kind 10,848,605
PPP Revenue 4,478,600
TOTAL REVENUE $177,515,695

EXPENSES
PROGRAM SERVICES
Children and Family Services $139,278,000
Senior and Adult Services 2,443,187
Immigration and Refugee Services 12,377,217
Disaster Relief and Response 6,083,358
Housing Services 3,694,500
Total Program Services $163,876,262

SUPPORTING SERVICES
Management and General $3,145,650
Fundraising 1,760,426
Total Supporting Services $4,906,076

TOTAL EXPENSES $168,782,338

SOURCES OF SUPPORT: $177,515,695

- Government Grants 80.6%
- Contributions In Kind 6.1%
- Net Assets Released from Restrictions 5.4%
- All Other Sources 2.9%
- Contributions 2.5%

EXPENDITURES BY PROGRAM: $163,876,262

- Children and Family Services 82.5%
- Immigration and Refugee Services 7.3%
- Senior and Adult Services; Community Outreach 1.4%
- Disaster Relief and Response 3.6%
- Housing Services 2.2%

SUPPORT SERVICE EXPENDITURES: $4,906,076

- Service to the Community 97.1%
- Management and General 1.9%
- Fundraising 1%
We Thank Our FY21 Community Leadership

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Elizabeth Kinard
Regional Director

*ex officio
OUR VISION
People of faith helping people in need achieve self-sufficiency and live with dignity.

OUR MISSION
Guided by God’s love, Catholic Charities helps people in southeast Texas by providing caring, compassionate services and advocating for social justice in collaboration with parishes and communities.

OUR CORE VALUES
FAITH Inspired by the Gospel and our Catholic tradition, we serve as a healing presence with special concern for our neighbors who are vulnerable, respecting their diversity and dignity.

INTEGRITY We foster a high quality workplace and inspire trust through personal leadership. We are honest and ethical in all aspects of our organization.

COLLABORATION We work together with people who support common values and vision to achieve shared goals.