HURRICANE HARVEY
Disaster Recovery Report


Daniel Cardinal DiNardo
Archbishop of Galveston-Houston

Cynthia N. Colbert, MSW
President and CEO of Catholic Charities

CatholicCharities.org

One Year Anniversary
In August 2017, Hurricane Harvey hit the Gulf Coast, leaving devastation in its path with severe flooding and high winds which took lives, caused countless injuries, and severely damaged thousands of homes and buildings throughout the region.

As many still continue to rebuild their lives after Hurricane Harvey, the spirit, faith, and unity of our community, which has powered our recovery, remains as strong as ever. I have been honored to work closely with Catholic Charities of the Archdiocese of Galveston-Houston who lived up to their mission, immediately assisting those in need just hours after floodwaters began to recede. We assessed the needs and answered the many calls for assistance from those impacted by the storm, working with our brothers and sisters in the Greater Houston Community in the following days and months.

Together we called upon God, the Lord of mercy and compassion, to protect those affected, to hasten recovery and healing, and to bring safety to those who found themselves displaced. We prayed for the first responders who risked their lives to save others during the storm and also prayed for the everyday heroes who reached out to help their neighbors in need.

Over the past year, we have met emergency needs such as shelter, food and medication, and begun the long road to recovery with Long-Term Disaster Case Management. Through our work, many have found peace in times of hardship, and Catholic Charities will continue to help families through the long-term recovery process as well as be there during future disasters that strike our community.

May God continue to bless all those affected and give strength to our brothers and sisters who continue to work tirelessly in answering calls for assistance.

Your faithful Shepherd,

Daniel Cardinal DiNardo
Archbishop of Galveston-Houston
In the immediate aftermath of Hurricane Harvey, Catholic Charities of the Archdiocese of Galveston-Houston moved into action. As the floodwaters began to recede and survivors began to reach out for help, we responded with a unified effort to meet the emergency needs of those who had lost so much, mobilizing teams of staff and volunteers across the region to bring help where it was needed most.

Today, Catholic Charities has established a comprehensive Disaster Recovery Program, ready to help Houstonians recover in the long-term. To date, we have served more than 19,000 individuals across 246 Houston area zip codes. With self-sufficiency at the core of every service we provide, Disaster Recovery is just one way we help meet people’s needs by integrating resources and collaborating with other organizations across our region. By working together we offer support and opportunities that empower people and communities to recover, grow and thrive.

Catholic Charities works with local leadership, community partners and the government to assure that all available funds have been put to direct use to serve victims of the storm. We recognize that damage from Hurricane Harvey will have a long-term impact on those affected. For this reason, we have established several disaster recovery centers across the region, and are working to add more locations, resources, and capacity so that we can help as many individuals as possible on the long road to recovery.

Catholic Charities is committed to the safety and well-being of all of our clients in the Greater Houston area. We are truly grateful for the support of our donors, parishes, and volunteers whose contributions have significantly aided our recovery efforts across Southeast Texas.

In the peace of Christ,

Cynthia N. Colbert, MSW  
President & CEO

Kevin K. Rech  
Board Chair
19,658 Individuals Served
6,158 Households Served
7,759 Children Assisted
2,840 Elderly Assisted
2,055 Volunteers
246 Zip Codes Served
In the wake of the storm, our Case Managers, staff and volunteers provided critical support to those in need. Because of your generosity, we were able to provide the following disaster recovery services:

- Case management and recovery planning
- Professional counseling services
- Food assistance and health screenings
- Financial assistance for repairs, rebuilding, and replacement of furniture and appliances
- Direct assistance with applications for supplemental funding
- Temporary housing through the Safe Harbor Program
- Referral services
- Access to newly available resources

LONG-TERM CARE

Since Hurricane Harvey, your support has enabled Catholic Charities to serve tens of thousands of people.

We expect full recovery to take 3 to 5 years. As an organization, we are prepared and committed to serving the community as a leader in recovery services as we guide disaster survivors on their journey to self-sufficiency.

To date, more than 19,000 individuals and 6,000 households have been served.

RESTORING HOPE AND REBUILDING LIVES

More than 2,000 volunteers served over 7,000 hours. The value of their service totaled an estimated $172,504.
Because of you, Catholic Charities provides response coordination and short-term and long-term recovery services to individuals and families dealing with the aftermath of natural disasters like Hurricane Harvey.

Following the storm, we were proud to be one of the first agencies providing basic needs and comfort to those who sought assistance at our ten locations.

We serve people in need regardless of religious belief or background, and are particularly attentive to low income and vulnerable populations, including the elderly, immigrants, and single mothers with small children.

Catholic Charities’ Safe Harbor program provides individuals and families impacted by disaster with rent-free, furnished housing and case management services for 90 days.

This unique program provides temporary housing while clients resolve issues involving home repair and disruption of income so that they may return to their pre-disaster living situations. Clients also have the option to meet with a Case Manager to complete required documentation and develop a recovery plan.
CASE MANAGEMENT

At Catholic Charities, our case management program has been a driving force in the disaster recovery process. When a Case Manager is paired with a client, they work together until full recovery is achieved.

CLIENT TESTIMONIALS

“The most important thing I received from Catholic Charities was help in finding the meaning of life and the desire to keep fighting for me and my baby every day. Thanks for all you have done for me. God bless you always.”
— Sonia

“Catholic Charities helped me with almost everything, so I really appreciate it. I’m really thankful for all the efforts that Catholic Charities has made for people like me.”
— Silvestre

“Catholic Charities is just a genuine blessing in the utmost degree. I will forever be grateful to Catholic Charities. Forever.”
— Elaine

“I thank Catholic Charities for helping out. To some people it may seem like a little bit — to me it makes a big difference, to me and my kids.”
— *Joe

“Catholic Charities, I would like to thank you for all of the support you give to people, we are so grateful that an organization like this exits.”
— Saima

“I came here and they have opened their doors and have been very generous, and I am very appreciative of what they’ve done. I thank God for them daily.”
— Airika

*Name changed to protect privacy.
DONORS & FINANCIAL INFORMATION

DONATIONS

- **$10,089,753** Private Donations (32%)
- **$992,800** Walmart Foundation (3%)
- **$1,000,000** Safe Harbor (3%)
- **$760,000** Hurricane Harvey Relief Fund (3%)
- **$750,000** United Way (2%)
- **$3,400,000** Catholic Charities USA 1 Year Grant (11%)
- **$5,000,000** Catholic Charities USA 3 Year Grant (16%)
- **$9,510,977** FEMA Disaster Case Management Program Grant (30%)
- **$9,510,977** Catholic Charities USA 3 Year Grant (30%)
- **$10,089,753** Private Donations (32%)

**Total** $31.5M

HOW YOU MADE AN IMPACT

- **$1,125,670** Case Management
- **$1,418,324** Housing Assistance
- **$183,531** Utilities Assistance
- **$343,101** Furniture Assistance
- **$541,803** Other Client Assistance

Catholic Charities Hurricane Harvey Disaster Recovery Report
CATHOLIC CHARITIES ACROSS THE COUNTRY CAME TO OUR AID
DONOR SPOTLIGHT

HURRICANE HARVEY RELIEF FUND

Catholic Charities received a total of $760,000 from the Hurricane Harvey Relief Fund to provide direct client assistance to individuals impacted by the storm. Nearly $730,000 was spent to provide case management and financial assistance in the first few months after the storm. Due to the overwhelming support from other donors and supporters, Catholic Charities was able to reallocate more than $30,000 back to the Hurricane Harvey Relief Fund to assist other organizations helping the community recover.

ROUND 1

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<th>Category</th>
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<td>Funding</td>
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<td>Basic Needs</td>
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<td>Furniture and Furnishings</td>
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<tr>
<td>Temporary Housing</td>
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<td>Transportation</td>
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<td><strong>Total</strong></td>
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ROUND 2

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<td>Basic Needs</td>
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<td>Disaster Case Management</td>
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<td>General and Administrative</td>
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<td>Indirect Cost</td>
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<td>Equipment</td>
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<td><strong>Net Sub-Total</strong></td>
<td><strong>$ 39,000.16</strong></td>
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<td>Returned to the Mayor’s Fund</td>
<td>$(39,000.16)</td>
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<tr>
<td><strong>Total</strong></td>
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“The greatest good is what we do for one another.”
— St. Teresa of Calcutta

We are thankful for the dedicated volunteers who support Catholic Charities. Volunteers are essential in fulfilling our Hurricane Harvey relief efforts.

For more information, visit our volunteer directory at CatholicCharities.org.

Catholic Charities of the Archdiocese of Galveston-Houston

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